



November 26, 2007

Kathleen A. Cain
Vice President
Maun-Lemke Speaking and Consulting
8031 West Center Road Suite 222
Omaha, NE 68124

Dear Kathy:

This is to let you know that the Hamilton Healthcare System could not have been more pleased with the recent department managers retreat led by Clint Maun. Comments ranged from "the best retreat ever," to "I wish more of the staff could have heard his message." Let Clint know that our department managers are responding regarding "busy is good" and "where we are going from here." We are also forming a P = S group and will have some fun with that. His ability to size up our current status and needs and relate local situations was a real hit. Clint also gave us a change to laugh at ourselves and gave our managers the spark they needed to help take our organization to the next level.

Put us on your list of satisfied customers and I hope we have an opportunity to work together again in the future.

Sincerely,

James R. Shafer FACHE
Chief Executive Officer